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help@nationalew.com



RETURN and EXCHANGE AUTHORIZATION FORM

Return Authorization # _____

A Return Authorization number is required for all returns. Please email help@nationalew.com for assistance in obtaining an RA number.

Request Date: _____

Company Name: _____ Contact Name: _____

Address/City/State/Zip: _____

Telephone #: _____ Fax #: _____ Email: _____

Invoice #: _____ Purchase Order # _____ Customer # _____

Remarks:

Returning Merchandise:

Returning To Factory: Yes _____ No _____

Quantity	Item #	Bin	Description	Reason for Return/Exchange

- Item(s) must be returned in their original packaging with the Return Authorization form taped to the outside of each box
- No returns after 30 days from the invoice date
- Merchandise must be returned within 10 days of receiving return authorization number. No returns are accepted after that date.
- A 25% restocking charge may apply to all items authorized for return (excluding samples and defective items)

NOTE: THE FOLLOWING ITEMS MAY NOT BE RETURNED: SPECIAL ORDER ITEMS; CLEARANCE ITEMS; CUSTOM AND SPECIAL PRINT ITEMS; AND ITEMS NOT PURCHASED FROM NATIONAL. IF REQUESTED BY CUSTOMER WITHIN THIRTY (30) DAYS FROM DATE OF ORDER, SOME TYPES OF SPECIAL ORDER ITEMS MAY BE RETURNED FOR CREDIT LESS 25% RESTOCKING FEE AND RETURN DELIVERY UPS CHARGES THAT MAY APPLY.